| Document ID  **115** | Title  **CRISIS MANAGEMENT** | Effective Date  **11/15/2021** |
| --- | --- | --- |
| Last Date of Review  **11/15/2021** | Date of Re-Review:  **2022-2023** | Date Approved by Board of Directors:  **11/15/2021** |

1. **PURPOSE**
   1. The purpose of this policy is to maintain a safe school environment with regard to an appropriate response to a crisis; to guide school administrators, board members, staff, and community members to address a wide range of crisis situations; and to comply with Minn. Stat. § 121A.035, which directs each school board to adopt a written crisis management policy that must annually include at least five school lock-down drills, five school fire drills consistent with Minn. Stat. § 299F.30, and one tornado drill.
2. **POLICY**
   1. Consultation for this Policy. This policy was developed in consultation with school administrators, teachers, employees, students, parents/guardians, community members, community emergency response agencies such as law enforcement and fire officials, county attorney offices, social service agencies, and any other appropriate individuals or organizations that would be involved in a school emergency.
   2. Building Level Plans. This policy has been designed to allow each building to tailor the plan for building-specific crisis management; therefore, certain sections or procedures may be added to or deleted from this plan based on building needs. The building-specific crisis management plans will include general crisis and procedures and crisis-specific procedures. NEW MILLENNIUM ACADEMY (NMA) shall present tailored building-specific crisis management plans to the School Board for review and approval. Once approved, the building-specific plans shall be an addendum to this Crisis Management policy. NMA will ensure that emergency responders in the community have access to building-specific plans.
   3. Training. NMA will provide training to school district staff to enable them to act appropriately in the event of a crisis.
   4. Annual Review. This policy and the crisis management plans will be maintained and updated on an annual basis.
3. **GENERAL INFORMATION** 
   1. Elements of the Crisis Management Policy:
      1. General Crisis Procedures.
         1. The Crisis Management Policy includes general crisis procedures for securing buildings, classroom evacuation, building evacuation, campus evacuation and sheltering. The policy designates the individual(s) who will determine when these actions will be taken. These school-wide procedures may be modified by building administrators when creating their building-specific crisis management plans.
         2. Internal Physical Communication System. NMA will establish a communication protocol to enable the designated individual to be contacted at all times in the event of a potential crisis; setting forth the method to contact the designated individual; designating at least two designees when the contact person is unavailable; and establishing the method to convey contact information to the appropriate staff persons. The alternative designees may include members of the school’s emergency/first responder response team. The communication protocol shall include a secondary method of communication for use when the primary method of communication is inoperable, such as in power loss.
         3. Resource. Each building in the school will have access to a copy of the most recent edition of the Comprehensive School Safety Guide to assist in the development of building-specific crisis management plans, which is available at: <https://dps.mn.gov/divisions/sfm/Documents/2011ComprehensiveSchoolSafetyGuide.pdf>.
         4. Special Needs Procedures for Staff and Children. All general crisis procedures will address specific procedures for children and staff with special needs such as physical, sensory, motor, developmental, and mental health challenges. The school’s crisis management team will meet in the fall of each year to ensure that there are specific procedures for the safe evacuation of each student and staff member with special needs. If an emergency situation/crisis occurs at NMA, the assignments made for each student and staff member at the fall planning meeting will be implemented by the assigned staff and will include the school crisis team’s specific procedures for evacuating students and staff with special needs.
            1. The evacuation procedures should include specific procedures for children with special needs, including children with limited mobility (wheelchairs, braces, crutches, etc.), visual impairments, hearing impairments, and other sensory, developmental, or mental health needs. This may include students who do not have a 504 plan or an individualized education program (IEP).
            2. The evacuation procedures should also address transporting necessary medications and medical equipment used by students and staff during the school day.
         5. Lock-Down Procedures. Lock-down procedures will be used in situations where harm may result to persons inside the school building, such as a shooting, hostage incident, intruder, trespass, disturbance, or when determined to be necessary by the building administrator or designee. The building administrator or designee will announce the lock-down over the public address system or other designated system. Emergency responders use plan language when responding to emergencies/crisis situations, and it is recommended that school staff also use plan language rather than code words. Provisions for emergency evacuation will be maintained even in the event of a lock-down. Each building administrator will submit lock-down procedures for their building as part of the building-specific crisis management plan. NMA shall conduct a minimum of five lock-down drills each school year.
         6. Evacuation Procedures. Evacuations of classrooms and buildings shall be implemented at the discretion of the building administrator or designee. Each building’s crisis management plan will include procedures for transporting students and staff a safe distance from harm to a designated safe area until released by the building administrator or designee. Safe areas may change based upon the specific emergency situation. The evacuation procedures should include planning for students and staff with special needs related to evacuation as addressed in this policy.
         7. Sheltering Procedures. Sheltering provides refuge for students, staff, and visitors within school buildings during an emergency. Shelters are designated areas that maximize the safety of inhabitants. Shelters may change based upon the specific emergency. The building administrator or designee will announce the need for sheltering over the public address system or other designated system. Each building administrator will submit sheltering procedures for his or her building as part of the building specific crisis management plan. NMA shall conduct at least one tornado drill each school year.
         8. Crisis-Specific Procedures. The Crisis Management Policy includes crisis-specific procedures for crisis situations that may occur during the school day or at school-sponsored events and functions. These school-wide procedures are designed to enable building administrators to tailor response procedures when creating building-specific crisis management plans.
         9. School Emergency Response Teams
            1. Purpose. The school’s emergency response team serves as a first responder for school emergencies and assists building and school administration in developing and revising school and building level emergency plans. The school emergency response team implements the building level crisis management plan. A school, depending upon its size and individual need, may have more than one team to manage various responsibilities and needs in an emergency.
            2. Composition. The building administrator in each school building will select a school emergency response team that will be trained to respond to emergency situations. All school emergency response team members will receive on-going training to carry out the building’s crisis management plans and will have knowledge of procedures, evacuation routes and safe areas. For purposes of student safety and accountability, to the extent possible, school emergency response team members will not have direct responsibility for the supervision of students. Team members must be willing to be actively involved in the resolution of crises and be available to assist in any crisis situation as deemed necessary by the building administrator. Each building will maintain a current list of school emergency response team members which will be updated as needed, and at least annually. The building administrator and alternate designees, will know the location of that list in the event of a school emergency. A copy of the list will be kept on file in the school administrative office or in a secondary location in single building schools. The list may be in an electronic and/or paper format, but must be accessible in the event of a power outage.
            3. Leaders. The building administrator or designee will serve as the leader of the school emergency response team and will be the primary contact for emergency response officials. The designee list shall include more than one alternative designee and may include members of the emergency response team, and shall include a chain of command structure to avoid confusion in the event the primary designee is unavailable (e.g. out of the building). When government emergency response officials are present, they may elect to take command and control of the crisis. It is critical in this situation that NMA officials liaise with and are to emergency response officials.
4. **PREPARATION BEFORE AN EMERGENCY** 
   1. Communication of the Crisis Management Plan
      1. School Employees. Because teachers generally have the most direct contact with students on a day-to-day basis, they must be aware of their role in responding to crisis situations. This also applies to non-teaching school personnel who have direct contact with students. All staff shall be aware of the NMA crisis management policy and their own building’s crisis management plan. Each school’s building-specific crisis management plan shall include the method and dates of dissemination of the plan to its staff. Employees will receive a copy of the relevant building-specific crisis management plans and shall receive periodic training on plan implementation.
      2. Students and Parents. Students and parents shall be made aware of the school’s crisis management policy and the relevant crisis management plan(s) for each school building. Each school’s building-specific crisis management plan shall set forth how students and parents are made aware of the school and building-specific plans. Students shall receive specific instruction on plan implementation and shall participate in the required number of drills and practice sessions throughout the school year.
   2. Visitors
      1. Entrance Procedures. The school district shall implement procedures mandating visitor sign- in and sign-out at a specific location and the use of an identifying visitor badge while in school buildings.
      2. Building Entrances. The school shall implement procedures to minimize outside entry into school buildings except at designated check-in points and assure that all doors are locked prior to and after regular building hours.
   3. Facility Diagrams and Site Plans
      1. Individual School Building Diagram and Site Plan. All school buildings will have a facility diagram and site plan that includes the location of primary and secondary evacuation routes, exits, designated safe areas inside and outside of the building, and the location of fire alarm control panel, fire alarms, fire extinguishers, hoses, water spigots and utility shut-offs. All facility diagrams and site plans will be regularly updated and whenever a major change is made to a building. Facility diagrams and site plans will be available in the office of the building administrator and in other appropriate areas and will be easily accessible and on file in the school office. Facility diagrams and site plans will be provided to first responders, such as fire and law enforcement personnel.
      2. Districts with Single Sites. For single building school districts, such as charter schools, a secondary location for the diagrams and site plans will be included in the district’s crisis management policy and may include filing documents with a charter school sponsor, or compiling facility diagrams and site plans on a flash drive/CD-Rom and distributing copies to first responders or sharing the documents with first responders during the crisis planning process.
   4. Emergency Telephone Numbers
      1. External Communication
         1. Emergency Response Contact Information. Each building will maintain a current list of emergency telephone numbers and the names and addresses of local, county, and state personnel who may be involved in a crisis situation. The list will include telephone numbers for local police, fire, ambulance, hospital, the Poison Control Center, county, and state emergency management agencies, local public works departments, local utility companies, the public health nurse, mental health/suicide hotlines, and the county welfare agency. A copy of this list will be kept on file in the school office, or at a secondary location for single building school districts, and updated annually.
         2. Staff Training on Making Emergency Calls. School employees will receive training on how to make emergency contacts, including 911 calls, when the school’s main telephone number and location is electronically conveyed to emergency personnel instead of the specific building in need of emergency services.
      2. Internal Building Communication. School plans will set forth a process to internally communicate an emergency, using telephones in classrooms, intercom systems, or two-way radios, as well as the procedure to enable the staff to rapidly convey emergency information to a building designee. Each plan will identify a primary and secondary method of communication for both internal and secondary use. It is recommended that the plan include several methods of communication because computers, intercoms, telephones, and cell phones may not be operational or may be dangerous to use during an emergency.
   5. Warning and Notification Systems
      1. Maintenance of the District Warning System. NMA shall maintain a warning system designed to inform students, staff, and visitors of a crisis or emergency. This system shall be maintained on a regular basis under the maintenance plan for all school buildings. NMA should consider an alternate notification system to address the needs of staff and students with special needs, such as vision or hearing.
      2. Notification of the District Warning System to Staff and Students. It shall be the responsibility of the building administrator to inform students and employees of the warning system and the means by which the system is used to identify a specific crisis or emergency situation. Each school’s building-specific crisis management plan will include the method and frequency of dissemination of the warning system information to students and employees.
   6. Early School Closure Procedures
      1. Decision Making by Executive Director or Designee. The ED will make decisions about closing school or buildings as early in the day as possible. The early school closure procedures will set forth the criteria for early school closure (e.g. weather-related, utility failure, or a crisis situation), will specify how closure decisions will be communicated to staff, students, families and the school community (designated broadcast media, local authorities, e-mail, or district or school building web sites), and will discuss the factors to be considered in closing and reopening a school or building.
      2. External Communication Methods for Parents and Guardians. Early school closure procedures will also include a reminder to parents and guardians to listen to designated local radio and TV stations for school closing announcements, where possible.
   7. Media Procedures. The ED or designee has the authority and discretion to notify parents or guardians and the school community in the event of a crisis or early school closure. The ED or designee may designate a spokesperson who will notify the media in the event of a crisis or early school closure. The spokesperson shall receive training to ensure that the school is in strict compliance with federal and state law relative to the release of private data when conveying information to the media.
   8. Behavioral Health Crisis Intervention Procedures
      1. Short-Term Intervention Procedures. Behavioral health crisis intervention procedures will set forth the procedure for initiating behavioral health crisis intervention plans. The procedures will utilize available resources including the school psychologist, counselor, community behavioral health crisis intervention counselors, or others in the community. Counseling procedures will be used whenever the Executive Director or designee determines it to be necessary, such as after an assault, a hostage situation, shooting, or suicide or attempted suicide. The behavioral health crisis intervention procedures shall include the following steps:
      2. Administrators will meet with relevant persons, including school psychologists and counselors, to determine the level of intervention needed for students and staff.
      3. Designate specific rooms as private counseling areas.
      4. Escort siblings and close friends of any victims as well as others in need of emotional support to the counseling areas.
      5. Prohibit media from interviewing or questioning students or staff.
      6. Provide follow-up services to students and staff who receive counseling.
      7. Resume normal school routines as soon as possible.
   9. Long-Term Recovery Intervention Procedures. The following components may involve both short-term and long-term recovery planning:
      1. Physical/structural recovery
      2. Fiscal recovery
      3. Academic recovery
      4. Social/emotional recovery
5. **PLANNING AND PREPARING FOR FIRE** 
   1. Safe Area. Designate a safe area at least 50 feet away from the building to enable students and staff to evacuate. The safe area should not interfere with emergency responders or responding vehicles and should not be in an area where evacuated persons are exposed to any products of combustion.
   2. Accessibility of Building Facility Diagram and Site Plan. Each building’s facility diagram and site plan shall be available in appropriate areas of the building and shall identify the most direct evacuation routes to the designated safe areas both inside and outside of the building. The facility diagram and site plan must identify the location of the fire alarm panel, fire alarms, fire extinguishers, hoses, water spigots, and utility shut offs.
   3. Staff Training on Evacuation Routes. Teachers and staff will receive training on the location of the primary emergency evacuation routes and alternate routes from various points in the building. During fire drills, students and staff will practice evacuations using primary evacuation routes and alternate routes.
   4. Additional Staff Training. Certain employees, such as those who work in hazardous areas in the building, will receive training on the location and proper use of fire extinguishers and protective clothing and equipment.
   5. Conducting Fire Drills. Fire drills will be conducted periodically without warning at various times of the day and under different circumstances. State law requires a minimum of five fire drills each school year, consistent with Minnesota Statutes § 299F.30.
   6. Fire Drill Schedule and Log. A record of fire drills conducted at the building will be maintained in the building administrator’s office.
   7. Preparation and Planning for Sites. The school will have pre arranged sites for emergency sheltering, relocation and reunification, and transportation as needed.
   8. Essential Staff Functions. NMA will determine which staff will remain in the building to perform essential functions if safe to do so. NMA also will designate an administrator and alternative designee to meet local fire or law enforcement agents upon their arrival.
6. **MISCELLANEOUS PROCEDURES** 
   1. Chemical Accidents. Procedures for reporting chemical accidents shall be posted at key locations such as chemistry labs, art rooms, swimming pool areas, and janitorial closets. NMA must maintain “Material Safety Data Sheets” (M.S.D.S.) for all chemicals on school grounds.
7. **LEGAL REFERENCES**

42 U.S.C. § 5121 et seq. (Disaster Relief and Emergency Assistance)

Minn. Stat. Ch. 12 and 12A (Emergency Management and Natural Disasters)

Minn. Stat. § 121A.06 (Reports of Dangerous Weapon Incidents in School Zones)

Minn. Stat. § 121A.035 (Crisis Management Policy)

Minn. Stat. § 326B.02 subd. 6 and 326B.106 (Fire Code and General Powers Comm. Labor and Industry)

Minnesota Rules Chapter 7511 (Minnesota State Fire Code)

Minn. Stat. § 299F.30 (Fire Drill in School)

Minn. Stat. § 609.605 subd. 4 (Trespass on School Property)

Title IX, Part E, Subpart 2, Section 9532, and 20 U.S.C. § 7912 (Unsafe School Choice Option)